MD-Staff

2026 Training Seminar at NAMSS

October 18, 2026

Hyatt Regency New Orleans

SUNDAY, OCTOBER 18, 2026

11:00am - 12:00pm

Registration Opens

Please check in at Empire A in the Hyatt Regency

12:00pm - 1:00pm

Intentional AI in MD-Staff: How Aiva Supports Smarter Credentialing

Discover how purpose-built AI in MD-Staff can transform credentialing workflows. See how intentional AI helps teams reduce manual work, surface potential red flags, and make more informed, efficient decisions. This session sets the stage for a closer look at how Aiva Cycles brings these capabilities into initial appointment and reappointment workflows.

1:00pm - 2:15pm

What's New, What's Next in MD-Staff

Learn what's new in MD-Staff. Take a look at the latest features, workflow enhancements, and updates across the last three versions—and see how you can put them to work to improve efficiency, strengthen data management, and get more from your credentialing workflows.

2:15pm - 2:30pm

Break

Take a breather and connect with your peers.

2:30pm - 3:15pm

Data Management: Turning Credentialing Data into Actionable Insights

Explore tools designed to keep provider data clean, capture the information that matters, and turn data into actionable insights. See how Aiva Aware, Event Settings, and Ad-Hoc Reports work together to give your team greater visibility, stronger oversight, and more efficient workflows.

3:15pm - 4:00pm

Audience Choice & Raffle

You're in control! During this interactive session, you'll vote on which training topic you want to see covered. Once the votes are in, we'll dive into the winning topic with practical tips, insights, and real-world guidance. And because learning is better with prizes, we'll wrap things up with a raffle!

SPEAKERS



Deborah Enriquez
Training and Content Manager



Tyler Giovannetti
Manager, Customer Support

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Hyatt Regency New Orleans
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- Agenda subject to change.

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