

THURSDAY, JULY 16, 2026

5:30pm - 7:30pm

Networking Reception

Maverick's, 2030 W Howard Ave, Milwaukee, WI 53221

FRIDAY, JULY 17, 2026

8:00am - 8:30am

Continental Breakfast

Fuel up and get ready to build something great.

8:30am - 9:30am

What's New? Deep-Dive into Version 12

Learn about key enhancements from **MD-Staff v.12** and a first look at **v.13**. Discover how new capabilities like Aiva Assist-powered reporting and application audits, customizable workflow alarms, and personalized provider status tracking are designed to streamline operations and boost efficiency

9:30am - 10:30am

Aiva Essentials for Streamlined Credentialing

Kick things off with a comprehensive look at how Aiva supports a solid, end-to-end provider onboarding process. You'll learn how automation tools like MD-Staff Passport™, Aiva Cycles, and Virtual Committee workflows fit together to save time and increase satisfaction.

10:30am - 10:45am

Break

Take a breather and connect with your peers.

10:45am - 12:00pm

Foundations of Reporting: From Basic Blocks to Advanced Builds

Learn how to construct reports that support operational excellence. This session covers Ad Hoc fundamentals and tips for crafting complex reports with confidence and clarity.

12:00pm - 1:00pm

Lunch hosted by MD-Staff

Enjoy lunch and networking.

1:00pm - 2:00pm

Automate Your Provider Communications

Explore how tools like Aiva Assist, Email Merge, and Pronto can automate communications, reduce manual follow-up, and eliminate chaos in your daily routine.

2:00pm - 3:00pm

Slim Down & Speed Up Your Application Process

Streamline your MD-App configuration and eliminate application bloat. Learn practical tips to simplify workflows and reduce friction for both MSPs and providers.

3:00pm - 3:15pm

Break

Time to reset and recharge for the final stretch.

3:15pm - 4:15pm

Virtual Committee Without the Red Tape

Discover how to modernize committee workflows with automated approvals that support faster onboarding and better compliance.

4:15pm - 4:45pm

Elevating Performance with MD-Stat

See how MD-Stat helps turn data into action for greater efficiency and compliance. Explore key use cases and practical strategies to enhance your reporting.

4:45pm - 5:00pm

Closing Session: Q&A and Final Takeaways

Your chance to ask burning questions.

SPEAKERS



Matt Clupper

Principal Implementation Manager

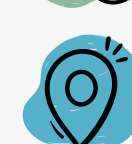


Travis Trainer

Implementation Manager



July 16-17, 2026



Aurora Conference Center
3031 W Montana St.
Milwaukee, WI 53215