

### SUNDAY, SEPTEMBER 28, 2025

11:00am - 12:00pm

#### Registration Opens

Please check in at room B113.

12:00pm - 1:45pm

#### Unlocking the Power of MD-Staff: An AI-Driven End-to-End Training Session

This foundational training session is perfect for attendees with limited or no experience in MD-Staff. You'll leave with a clear understanding of how to efficiently manage your providers using MD-Staff's full suite of tools, especially its powerful AI capabilities.

We'll walk through best-practice setup and workflow scenarios to ensure nothing is missed in your credentialing process. Key topics include MD-Staff Passport™, MD-App, checklists, verifications, Virtual Committee workflows, and more. Learn how AI is transforming credentialing with intelligent task routing, smart alerts, and streamlined decision-making.



**Amy Madden, CPMSM, CPCS**  
Chief Customer Officer



**Travis Trainer**  
Implementation Manager

1:45pm - 2:00pm

#### Break

Take a breather and connect with your peers.

2:00pm - 4:00pm

#### Data Detox: Proven Techniques for Cleaner, Smarter Provider Records

In today's healthcare landscape, accurate and accessible provider data isn't just important, it's essential. As organizations strive to establish a single source of truth, MD-Staff offers powerful tools to help you manage, share, and integrate provider information across systems with confidence.

Join us to explore how MD-Staff supports enterprise-wide data integrity through smart integrations and centralized data management. Learn how to reduce duplication, improve accuracy, and ensure your provider data is always ready when and where you need it.



**Terrani Giesbret, PMP**  
VP, Customer Success



**Matthew Clupper**  
Principal Implementation Manager



September 28, 2025



Oregon Convention Center  
Room B113  
777 NE Martin Luther King Jr Blvd  
Portland, OR 97232